



MISSOURI
State Board of Nursing



MISSOURI STATE BOARD OF NURSING

Fiscal Year 2021 Annual Report
July 1, 2020 - June 30, 2021



Welcome to Missouri State Board of Nursing

Mission Protect the public's health and safety through regulation of nursing education, licensure, and practice.

This Fiscal Year 2021 Annual Report is respectfully submitted to:

The Honorable Governor,
Michael L. Parson

Chlora Lindley-Myers, Director
Department of Commerce and Insurance

Sheila Solon, Acting Division Director
Division of Professional Registration

and
Members of the Nursing Profession and the Public

Unless otherwise specified, all information in this annual report is for FY2021, which is July 1, 2020 through June 30, 2021.



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Missouri State Board of Nursing

Board Members



Anne Heyen

DNP, RN, CNE
President



Bonny Kehm

PhD, RN
Vice President



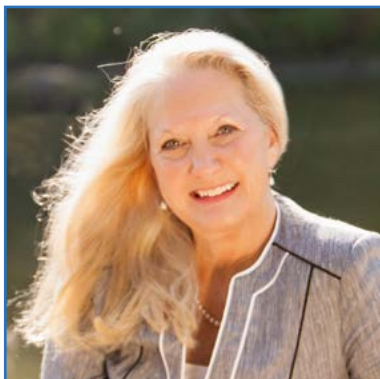
Julie Miller

APRN, DNP, MBA, FNP-BC,
NEA-BC, CNOR (E)
Secretary



**Adrienne Anderson
Fly**

JD
Public Member



Sheila Ray

APRN, DNP, CRNA
Member



Donna Gloe

EdD, RN
Member



Jeanee' Kennedy

MBA, BSN, RN
Member

BOARD OF NURSING EXECUTIVE TEAM

Lori Scheidt, MBA-HCM, Executive Director

Elizabeth Willard, BA, Director of Operations

Quinn Lewis, BS, Director of Enforcement

Janet Wolken, MBA, RN, Director of Compliance

Debra Funk, BSN, RN, Director of Practice

Kevin Hall, JD, General Counsel

Angie Morice, Director of Licensure

Ingeborg “Bibi” Schultz, MSN, RN, Director of Education

BOARD OF NURSING TEAM MEMBERS

ADMINISTRATION

Gretchen Ihms, Processing Tech II

INVESTIGATIONS

Kirstan Chambers, Investigator I - *through 10/27/2020*

Tamra Jenkins, Investigator II

Marvin McCrary, Investigator II

Eric Weddle, Investigator II

Dean France, Investigator II

Levi Regan, Investigator I - *effective 9/01/2020*

EDUCATION

Sarah Barickman, Education Specialist

PRACTICE

Ashley Williams, Practice Specialist and Paralegal

COMPLIANCE

Amber Cundiff, Paralegal

LEGAL

Kristi Gilpin, Paralegal and Data Integrity Specialist

Carol Burgess, Paralegal Manager

Ryan Russell, Associate General Counsel - *effective 7/20/2020*

Sarah Devlin, Associate General Council - *effective 3/01/2021*

LICENSURE

LEAD CUSTOMER SERVICE REPRESENTATIVES

Michelle Cartee

Rita Juergens

Kassidy Kliegel

Ashley Schulte

CUSTOMER SERVICE REPRESENTATIVES

Levi Regan - *through 8/31/2020*

Caleasa Morman

Gayla Bauer - *through 8/07/2020*

Delia Orr - *effective 4/26/2021*

Nicole Branch - *effective 5/17/2021*

Lindsey Schlottach - *effective 11/04/2020 through 3/26/2021*



HIGHLIGHTS OF THE FISCAL YEAR

The mission of the Missouri State Board of Nursing is to protect the public's health and safety through regulation of nursing education, licensure, and practice. The Board works diligently to improve services and strengthen programs for public protection. Highlights of the Board's work are listed below:

EDUCATION

- The Air Force Nursing Services Practical Nurse (PN) Training Program – Basic Medical Technician Corpsman Program (BMTCP) 4N051/4N071 (4N training program) was approved in 2017. Since that time, a total of 274 individuals educated by the Air Force have been licensed as Licensed Practical Nurses.
- The State of Missouri established, through legislative action and appropriation of funds, the Nursing Education Incentive Program in 2011 in order to increase the physical and educational capacity of nursing education programs in Missouri. This fiscal year, the Board of Nursing awarded \$418,864 to eligible nursing schools. Since inception of incentive funding in 2011, Missouri nursing programs have received a total \$7,098,505.74.
- In response to the COVID-19 pandemic, the majority of site visits to nursing education programs were converted to virtual format. Since March 2020, Board team members have conducted forty-eight (48) virtual program visits. An additional four (4) visits have been completed in a newly developed blended format that allows for completion of virtual interviews while incorporating an onsite portion to tour program facilities and assess instructional resources. Detailed review of records, preparation of self-studies/program updates by the nursing schools, inclusion of findings from prior site visits as well as well-organized virtual interviews remain major factors in making this process work. Student feedback is gathered through a survey process which allows students to provide feedback anonymously. Customer satisfaction with fully virtual and blended site visits reflected high satisfaction and has proven to facilitate program reviews and safeguards instructional quality and integrity. This process is more fiscally responsible and continues to strengthen collaboration among regulation and nursing education.
- The Minimum Standards Revision Task Force was convened to review and make recommendations for revision of rules for approval of programs of professional and practical nursing. This Task Force has met several times this fiscal year to examine current rules and to make recommendations to the Board to ensure that regulation keeps pace with essentials of nursing education. Completion of the Task Force's work is anticipated for August 2021.
- In 2018, Board staff initiated an extensive review of current literature to explore ways to enhance clinical learning for nursing students in pre-licensure programs. This came in response to reports that only a small percentage of new nurse graduates were fully prepared to make a seamless transition to nursing practice. Critical shortages in the nursing workforce and high turnover rates of new nurses within their first year of practice is also a concern. Search of the literature revealed that innovative academic/clinical partnerships could provide the ideal platform to transform apprenticeship-type learning to streamline clinical learning in nursing. The Board published an article in its newsletter and conducted webinars to familiarize nurse educators and their clinical partners with the partnership model. Nursing programs began to develop academic/clinical partnerships to allow their students to work and earn wages while completing clinical experiences designed to meet course and clinical objectives. This model also provides students with opportunities to fully socialize to the clinical environment and bolster confidence to provide expert nursing care to patients and families. Academic/clinical partnerships are becoming a mainstay of clinical nursing education and are beginning to be utilized in nursing programs across the state. Preliminary evaluation of this process reflects positive results. Students, employers and nursing programs are highly satisfied with outcomes. The model shows higher level of preparation of students and graduates for practice, better retention of new nurses, enhancement of staffing patterns, major cost savings for health care employers, more hands-on patient care experiences and an effective way for schools to connect to practice.

COMPLIANCE

- Two different types of alternative to discipline programs to remove impaired nurses from practice in a more timely fashion and increase public protection are in place. This fiscal year, fifteen licensees entered the Intervention Program and five licensees entered the Alternative Program. Twelve individuals violated the terms of the Intervention Program and seven individuals violated the terms of the Alternative Program. Six licensees completed the Intervention Program.
- Held board committee meetings followed by full board mail ballots to ensure timely resolution of complaints. Twelve Consumer Protection virtual meetings were held in the fiscal year.

INVESTIGATIONS

- The average number of days to complete an investigation was 46 days. This is an improvement of 7 calendar days.

LEGAL

- Lack of competitive pay impacts the board's ability to carry out its mission, decrease contract attorney fees, and the time it takes to close cases:

Legal Section Statistics	
Board Decisions	1,438
Number of Hearings	105
Contract Attorney Fees	\$96,825.50
Calendar Days to Complete a Case: From Receipt of Complaint to Final Resolution	107

LICENSURE

- The average number of days to issue a temporary permit to Registered Nurses was 4.48 calendar days and for Licensed Practical Nurses was 10.91 calendar days. This is calendar days; not business days.
- Answered 53,513 telephone calls.
- Revised all instruction letters and applications for licensure to ensure that the process was streamlined and easily understood by applicants.
- Continued to use Nursys® for license verification purposes. This improves customer service because nurses can request verifications online 24 hours a day and verifications are immediately available. Utilization of Nursys® also strengthens our fraud prevention efforts. A total of 6,000 of Missouri nurses requested that their Missouri license be verified to another state and 3,229 nurses licensed in other states requested verification into Missouri.
- Continued to urge nurses and employers to enroll in Nursys e-Notify® for many reasons. Enrollment in this system alerts the institution and/or nurse before a license expires and when it expires. Alerts are sent to the enrollee any time any discipline is attached to the enrolled license. For a nurse enrollee, this system can help prevent any fraudulent licenses or certificates being issued in the nurse's name. Missouri is a member of the nurse licensure compact. A multi-state license is tied to the nurse's primary state of residence. A change to a nurse's primary state of residence could change the multi-state license status. This system will notify the enrollee if that status changes. When a nurse submits a license renewal online, the license is not automatically renewed. This system notifies the enrollee when the license is renewed. This system pushes notification of changes to the enrollee rather than having to continually re-query the system. A total of 1,398 institutions accounting for 130,561 nurses were enrolled in the institution e-Notify®. A total of 132,817 (96.4%) of Missouri-licensed nurses were self-enrolled in Nursys e-Notify®.

WORKFORCE

- A total of 132,817 (96.4%) of Missouri-licensed nurses were enrolled in Nursys e-Notify®. That means we have workforce data on 96.4% of Missouri's licensed nurses.
- Designated at Missouri's nursing workforce center with the National Forum of State Nursing Workforce Centers.
- Produced Missouri's third Nursing Workforce Report through a contract with the Center for Health Policy at the University of Missouri – Columbia by collecting and analyzing healthcare workforce data regarding nurses licensed by the Board of Nursing.

OPERATIONS

- 96.65% of nurses indicated being satisfied with the renewal process.

LEADERSHIP

Bibi Schultz, Director of Education

- Minimum Standards Revision Task Force – Board staff support/meeting facilitator
- Military Advisory Panel – Board staff support/meeting facilitator

Lori Scheidt, Executive Director

- Elected to the National Council of State Boards of Nursing's (NCSBN) Board of Directors as the Area II Director for a two year term that began August 2019.
- Awarded the R. Louis McManus Award by the National Council of State Boards of Nursing. The R. Louise McManus Award is the most prestigious award. Individuals nominated for this award shall have made sustained and significant contributions through the highest commitment and dedication to the mission and vision of NCSBN.
- Chair of the Nurse Licensure Compact Compliance Committee
- Member of Nurse Licensure Compact Technology Committee
- Published an article in the Journal of Nursing Regulation, "Show Me the Nursing Shortage; Location Matters in Missouri Nurse Shortage" that she co-authored with Anne Heyen, DNP, RN, CNE and Tracy Greever-Rice, PhD.

PRACTICE

- The practice team performed sixteen presentations about the Missouri Nurse Practice Act and the Board of Nursing. Of those, ten presentations were to schools of nursing, three were to school nurse groups, two were APRN related groups, and one for MHA/MONL
- Since the COVID pandemic, the Director of Practice has been assisting with virtual school of nursing surveys.
- Continued to provide timely responses to hundreds of email and phone inquiries.
- Continued to build and reinforce relationships with other health care related state agencies and associations/organizations.





MORE NURSING NEWS

LORI SCHEIDT HONORED BY THE NATIONAL COUNCIL OF STATE BOARDS OF NURSING

Lori Scheidt, Missouri State Board of Nursing executive director, was honored on July 29, 2021, by the National Council of State Boards of Nursing (NCSBN).

Scheidt was presented with the prestigious R. Louise McManus Award. Individuals receiving this award made sustained and significant contributions through their highest commitment and dedication to the mission and vision of NCSBN.

She was also recognized for 20 years of service by NCSBN effective in 2021.

The July NCSBN Award Ceremony honored outstanding nurse regulators from 2020 and 2021.

ANSWERING THE CALL FOR ACTION - MISSOURI NURSING PROGRAMS PARTICIPATE IN THE COVID-19 VACCINATION INITIATIVE

As Missouri residents faced unprecedented challenges and uncertainty about the impact of the COVID-19 pandemic, nursing programs across the state stepped up to answer the call to get citizens vaccinated as quickly as possible.

Participation in the COVID-19 Vaccination Initiative is strictly voluntary; however, many institutions of higher learning and their nursing departments consider it their responsibility and privilege to take part in this essential process. While several accounts provided by pre-licensure nursing programs are reflected in this article, it is known that many more institutions and nursing programs at all levels of nursing education are participating in the COVID-19 Vaccination Initiative.

The following are just a few examples on how nursing programs have found ways to be of service to their communities while providing valuable, real-time clinical experiences for their students. Faculty is commended for their efforts to effectively guide students, safeguard patient safety, and facilitate an environment of dedication, expertise, service and respect.

- Bolivar Technical College in partnership with Polk County Health Center assisted in the administration of over 360 vaccines during a drive-through clinic on Friday, January 29, 2021. Erin Mock, MSN, RN, Director of Nursing Education, stated, "It was amazing to see our students participating to support the community. They were all excited to be a part of nursing history."
- The Butler County Health Department and Missouri National Guard contacted Three Rivers College for assistance in Missouri's first mass vaccination event on January 22, 2021 in Poplar Bluff. Twenty-two (22) fourth-semester nursing students along with eight (8) faculty members participated in the event, which was a test run for the National Guard, prior to their implementation of similar events across the state.
- On January 30, 2021, twenty (20) second-year nursing students, along with faculty members and nursing graduates from East Central College assisted with a vaccination event hosted by the Franklin County Health Department. Over 1,000 vaccinations were administered at the event.
- St. Charles Community College students were given the opportunity to assist in staffing the St. Charles County Department of Public Health Point of Dispensing (PODs) at the Family Arena to administer around 1,000 doses a day. Jen Bussen, PhD, RN, CNE, Nursing Department Director, stated, "It is very exciting to finally be able to do something positive and forward thinking during this pandemic! I am so thankful for the opportunity to share this with our students and knowing we are part of such an amazing profession that our regulatory bodies and professional organizations support students participating in the vaccination clinics!"

- Over thirty (30) students from Missouri State University- West Plains assisted in COVID-19 vaccination clinics.
- Students and faculty from Moberly Area Community College have been able to volunteer in Macon, Mexico, Moberly, Columbia, and Kirksville to assist with vaccine administration, including a 2,175 vaccination event held in Moberly. According to Michelle Frey, MSN, RN, Dean of Health Sciences, "It was a cold day, but students did not complain and only some of them received clinical credit; some simply volunteered because it is the right thing to do."
- All twenty-six (26) students enrolled in the practical nursing program at Cass Career Center helped with COVID-19 testing and vaccinations from December 2020 through March 2021 while working with Cass Regional Medical Center. Several clinics were staffed by these students. Currently, several students continue to work with the Cass County Health Department to help with drive-up clinics.
- Students from Washington School of Practical Nursing assisted with the Mercy Washington Vaccine Clinic on January 23-24, 2021, as well as the Franklin County Health Department Vaccine Clinic on January 29-30, 2021. Approximately 2,500 vaccines were administered during these two events. Students were able to help with set-up, patient registration, patient observation, and the administration of the COVID-19 vaccine.
- Cox College students and faculty volunteered to assist the Cox Health System in delivering approximately 90,000 immunizations, working wherever needed to provide vaccinations to the Southwest Missouri community.
- Students, along with faculty, from the University of Missouri – St. Louis assisted at several vaccination sites to cover approximately 103 vaccine shifts and 832 positions and delivered approximately 25,000 vaccines. Shawne Manies, PhD, RN, Director of Clinical Operations stated, "As their director, I couldn't be prouder of our students and the faculty. Together we lived the mission of what UMSL is all about; We Transform Lives."
- Missouri Valley College nursing students were among the first to volunteer at COVID vaccination clinics when the vaccine became available in January 2021. They have volunteered at multiple clinics in four counties throughout their local and neighboring communities and many students continue to volunteer for summer vaccination clinics.
- Current and retired faculty and students from Webster University have assisted St. Louis City, St. Louis County, and other providers' vaccination clinics. Early in the pandemic, faculty and students also assisted the St. Louis County Health Department in completing contact tracing and case investigations.
- BSN students from Southeast Missouri State University participated in COVID vaccine clinics under the County Health Department and/or National Guard in spring 2021. This included their community health students, who did a drive-through clinic administering 793 vaccines.
- Central Methodist University students, from all levels in the nursing program and under faculty supervision, assisted with COVID vaccination clinics in Cooper, Randolph, and Howard counties, as well as clinics held on the CMU campus. Students participated in registration and intake screening, vaccine delivery, and post-vaccine monitoring.
- Junior and senior nursing students, along with faculty, from the College of the Ozarks administered hundreds of vaccines for the Stone and Taney County Health Departments during the spring 2021 semester, in addition to participating in campus-wide testing during the fall and spring semesters.

While the strain of the COVID-19 pandemic continues, it is heartwarming to think about how nursing programs continue to answer the call to stand together to take responsibility for the health and wellbeing of Missouri citizens. A big "thank you" and great appreciation goes out to all the nursing schools and every student and faculty member that chose and continues to choose to participate in this initiative!



EDUCATION STATISTICS

NURSING PROGRAMS

This fiscal year, there were 90 schools with Missouri State Board of Nursing approval to provide nursing education leading to initial licensure. The schools included 34 Practical Nursing programs, 26 Associate Degree programs, 1 Diploma program, and 29 Baccalaureate Degree programs.

MISSOURI PRACTICAL NURSING PROGRAMS

Full Approval Unless Otherwise Specified

Air Force Nursing Services	North Central Missouri College—Maryville
Applied Technology Services—South County	North Central Missouri College—Bethany
Applied Technology Services—MET Center	Ozarks Technical Community College—Lebanon
Bolivar Technical College	Ozarks Technical Community College—Table Rock
Cape Girardeau Career and Technology Center	Ozarks Technical Community College—Springfield
Carthage Technical Center	Pike-Lincoln Technical Center
Cass Career Center	Rolla Technical Center
Clinton Technical School	Saline County Career Center
Concorde Career College	Sikeston R-6
Franklin Technology Center	South Central Career Center
Hannibal—LaGrange University PN Program	St. Charles Community College
Hillyard Technical Center	St. Louis College of Health Careers
Jefferson College Bi-level Program	State Fair Community College—Sedalia
Kirksville Area Technical Center	Eldon Satellite Site
Lex La-Ray Technical Center	State Technical College of Missouri
Metropolitan Community College—Penn Valley	Texas County Technical College
Mineral Area College	Three Rivers College—Poplar Bluff
Moberly Area Community College	Kennett Satellite Site
Moberly Area Community College—Columbia	Warrensburg Area Career Center
Moberly Area Community College—Mexico	Washington School of Practical Nursing
Nevada Regional Technical Center	Waynesville Career Center
North Central Missouri College—Trenton	

MISSOURI ASSOCIATE DEGREE PROGRAMS

Full Approval Unless Otherwise Specified

Bolivar Technical College	Crowder College—Cassville
Columbia College	Crowder College—McDonald County
Lake Ozark Satellite Site	Crowder College—Neosho
Cox College	Crowder College—Nevada
Monett Satellite Site	East Central College—Rolla

East Central College—Union
Hannibal La-Grange University
Jefferson College Bi-Level Program
Lincoln University—Fort Leonard Wood
Mercy College of Nursing and Health Sciences SW Baptist
University
Salem Satellite Site
Metropolitan Community College—Penn Valley
Mineral Area College
Missouri State University—West Plains
Moberly Area Community College—Moberly
Kirksville Satellite Site
Mexico Satellite Site
North Central Missouri College
North Central Missouri College—Maryville

Ozarks Technical Community College
Table Rock Satellite Site
Southeast Missouri Hospital College of Nursing and Health
Sciences
St. Charles Community College
St. Louis Community College—Florissant Valley
St. Louis Community College—Forest Park
St. Louis Community College—Meramec
State Fair Community College—Sedalia
Eldon Satellite Site
State Technical College of Missouri
Texas County Technical College
Three Rivers College—Poplar Bluff
Sikeston Satellite Site

St. Louis College of Health Careers was granted initial approval contingent on a site visit which will occur in FY 2022.

MISSOURI BACCALAUREATE DEGREE PROGRAMS

Full Approval Unless Otherwise Specified

Avila University
Blessing-Rieman College of Nursing
Central Methodist University
Columbia Satellite Site
Chamberlain University College of Nursing
College of the Ozarks
Columbia College (Initial Approval)
Cox College
Houston Satellite Site
Goldfarb School of Nursing at Barnes-Jewish College
West Campus Satellite Site
Graceland University School of Nursing
Lincoln University
Maryville University
Mercy College of Nursing and Health Sciences SW Baptist
University (Initial Approval)
Missouri Baptist University

Missouri Southern State University (Conditional Approval)
Missouri State University Springfield
Missouri Valley College (Conditional Approval)
Missouri Western State University
Park University (Initial Approval)
Research College of Nursing
Southeast Missouri State University
St. Louis University
St. Luke's College of Health Sciences
Stephen's College (Initial Approval)
Truman State University
University of Missouri—Columbia Sinclair School of Nursing
University of Missouri—Kansas City
University of Missouri—St. Louis College of Nursing
University of Central Missouri
William Jewell College

Fontbonne University was granted initial approval contingent on a site visit which will occur in FY 2022.

MISSOURI DIPLOMA PROGRAMS

Full Approval Unless Otherwise Specified

Lutheran School of Nursing (Conditional Approval)

NCLEX® EXAMINATION RESULTS

CALENDAR YEAR 2020

Appointments for taking the National Council Licensure Examination (NCLEX®) for Registered Nurses and Licensed Practical Nurses are authorized by the Board.

	Number taking the test for the first time	Number that passed	Percentage that passed
U.S. RNs	177,394	153,579	86.58%
Missouri RNs	3,926	3,533	89.99%
U.S. LPNs	45,656	37,934	83.09%
Missouri LPNs	1,118	970	86.76%

LICENSURE STATISTICS

	Registered Nurse	Licensed Practical Nurse
Licensure by Examination (includes nurses not educated in Missouri)	4,317	1,130
Licensure by Endorsement	2,067	158
Licensure by Renewal of a Lapsed or Inactive License	996	338
Number of RNs & LPNs holding a current nursing license in Missouri as of 6/30/2021	111,559	23,531

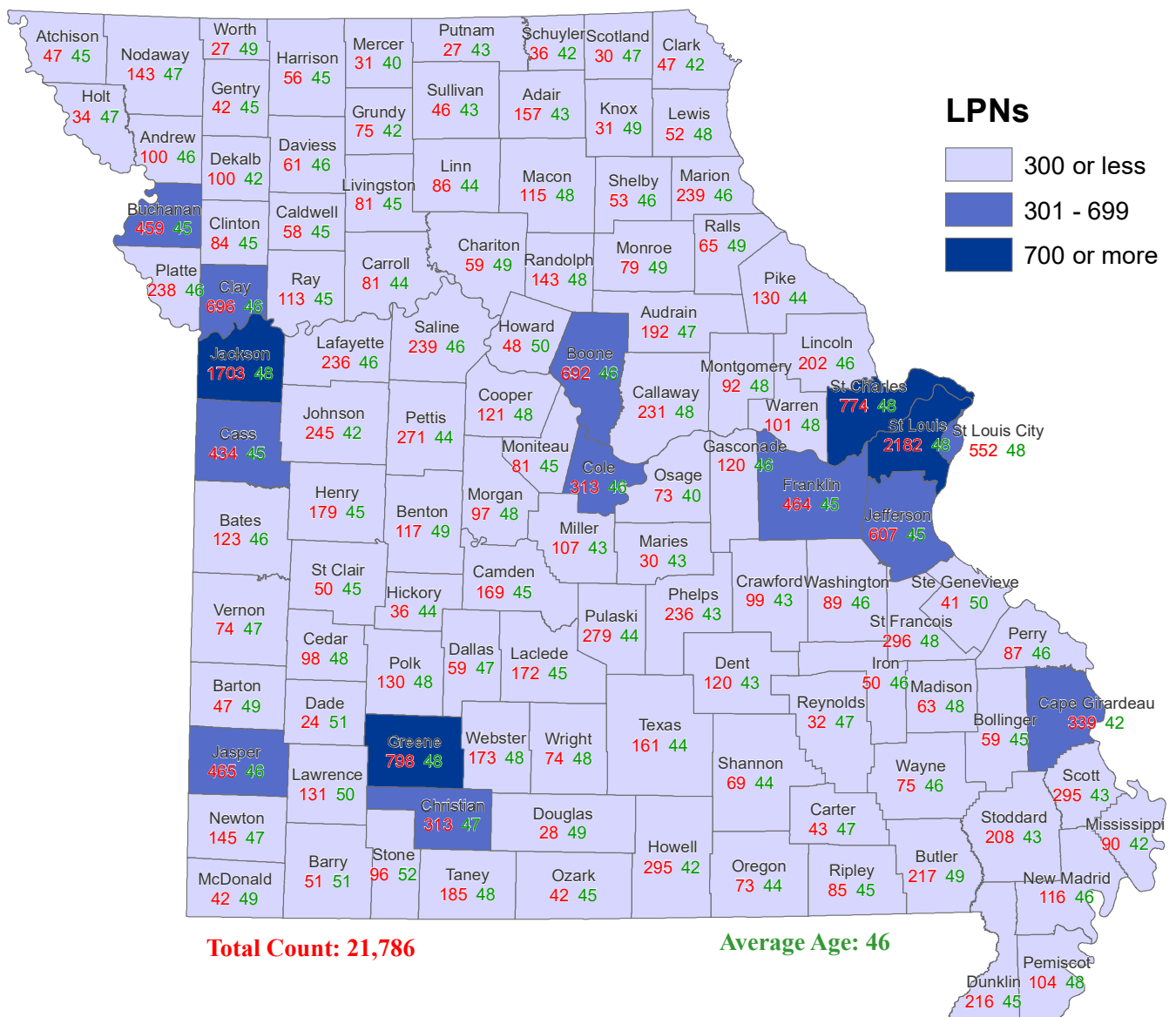
- There were 1,496 new Advanced Practice Registered Nurse (APRNs) recognized.
- There were 13,056 APRNs recognized as of 6/30/2021.
- There were 496 APRNs granted Controlled Substance Prescription Authority.
- There were 3,022 APRNs with Controlled Substance Prescription Authority as of 6/30/2021.

AVERAGE AGE OF NURSES

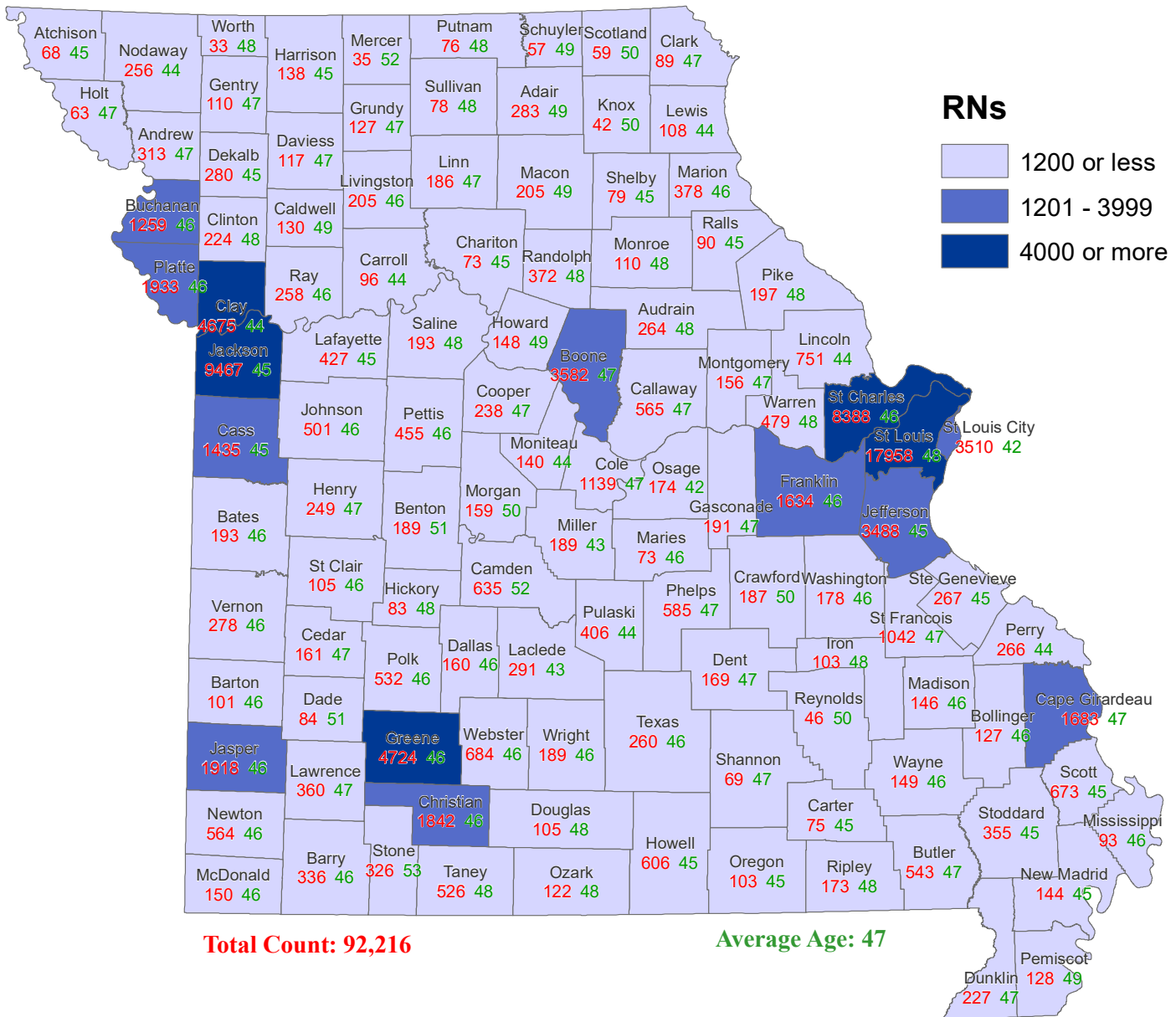
The average age of nurses continues to stay about the same. This is based on all nurses licensed in Missouri, regardless of where they reside.

The following three maps depict the average age by county and the count of the number of nurses in each county that had a current Missouri nursing license and Missouri address as of July 1, 2021.

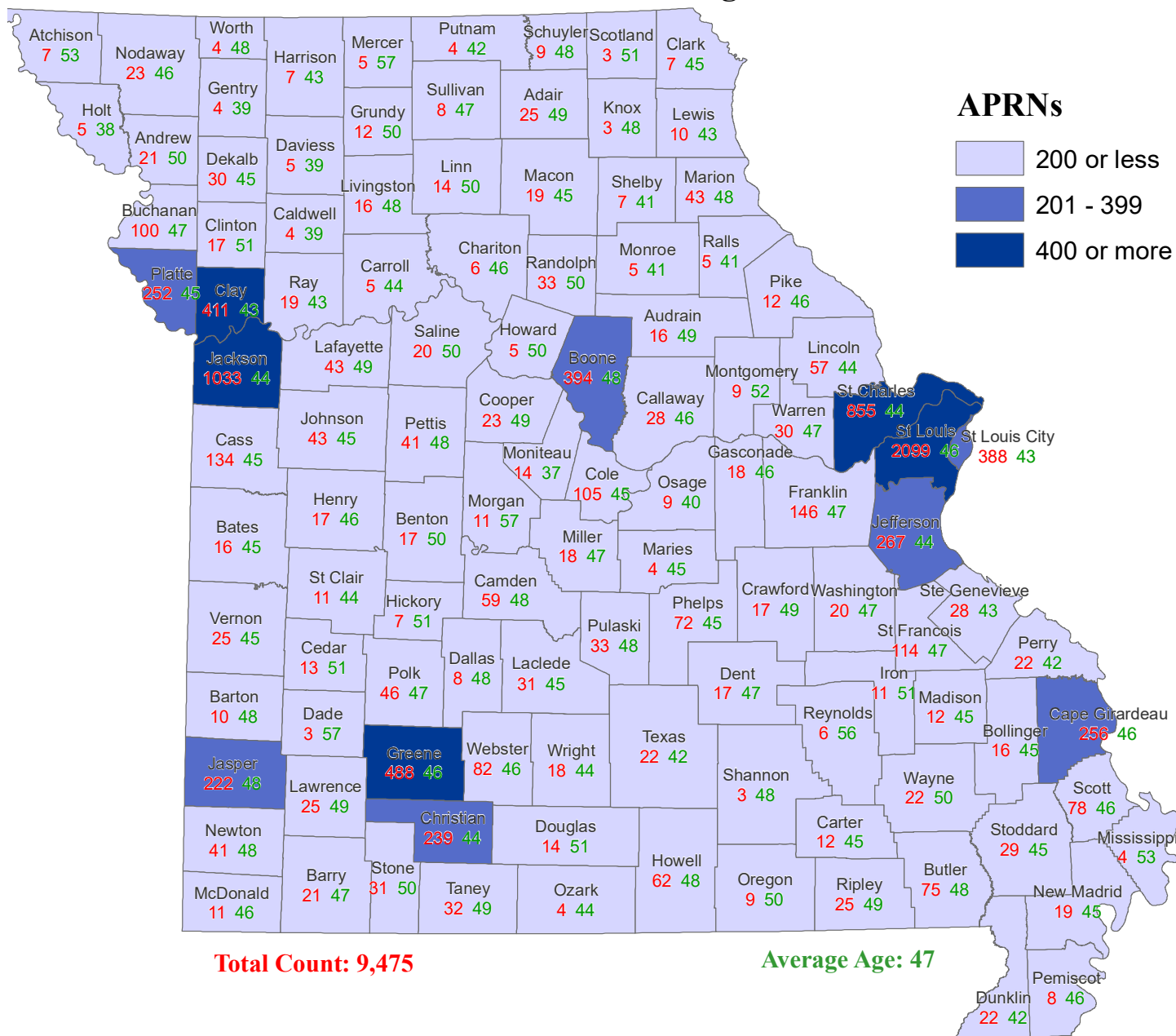
MISSOURI LICENSED PRACTICAL NURSES



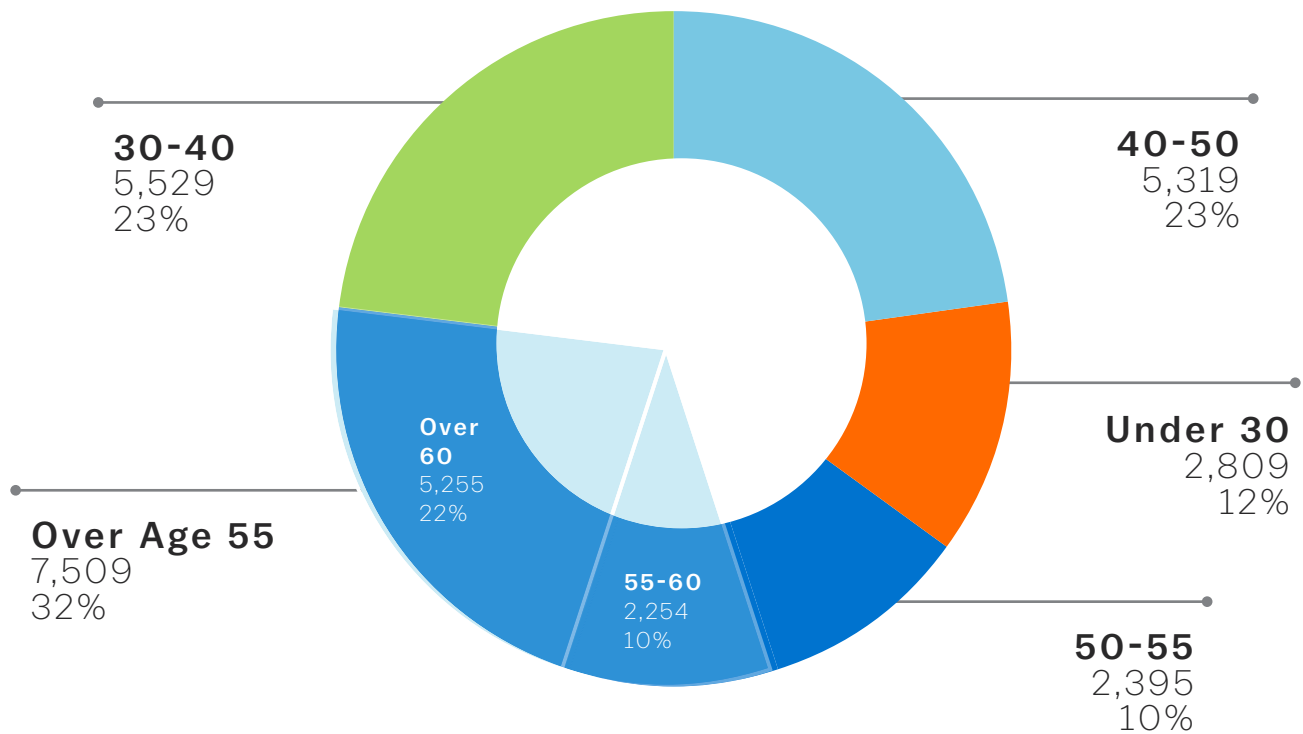
MISSOURI REGISTERED NURSES



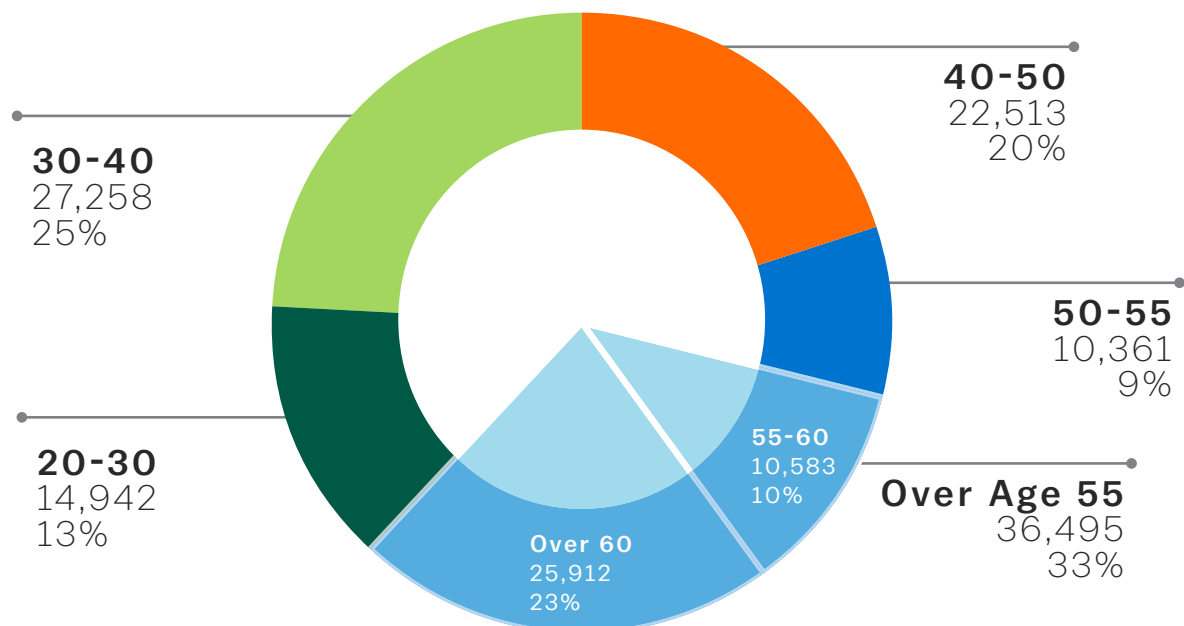
MISSOURI ADVANCED PRACTICE REGISTERED NURSES



LICENSED PRACTICAL NURSES AGE DISTRIBUTION

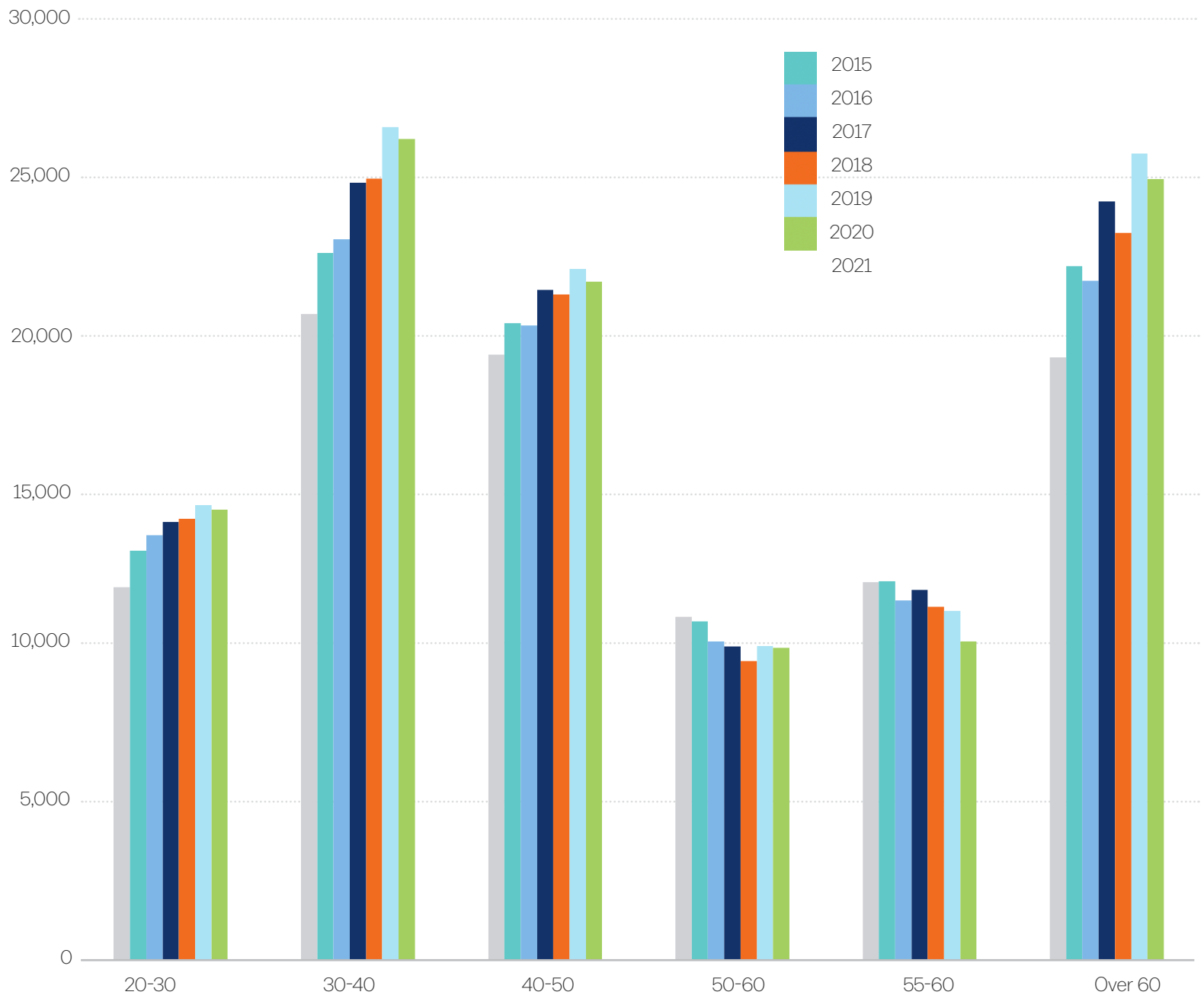


REGISTERED NURSE AGE DISTRIBUTION



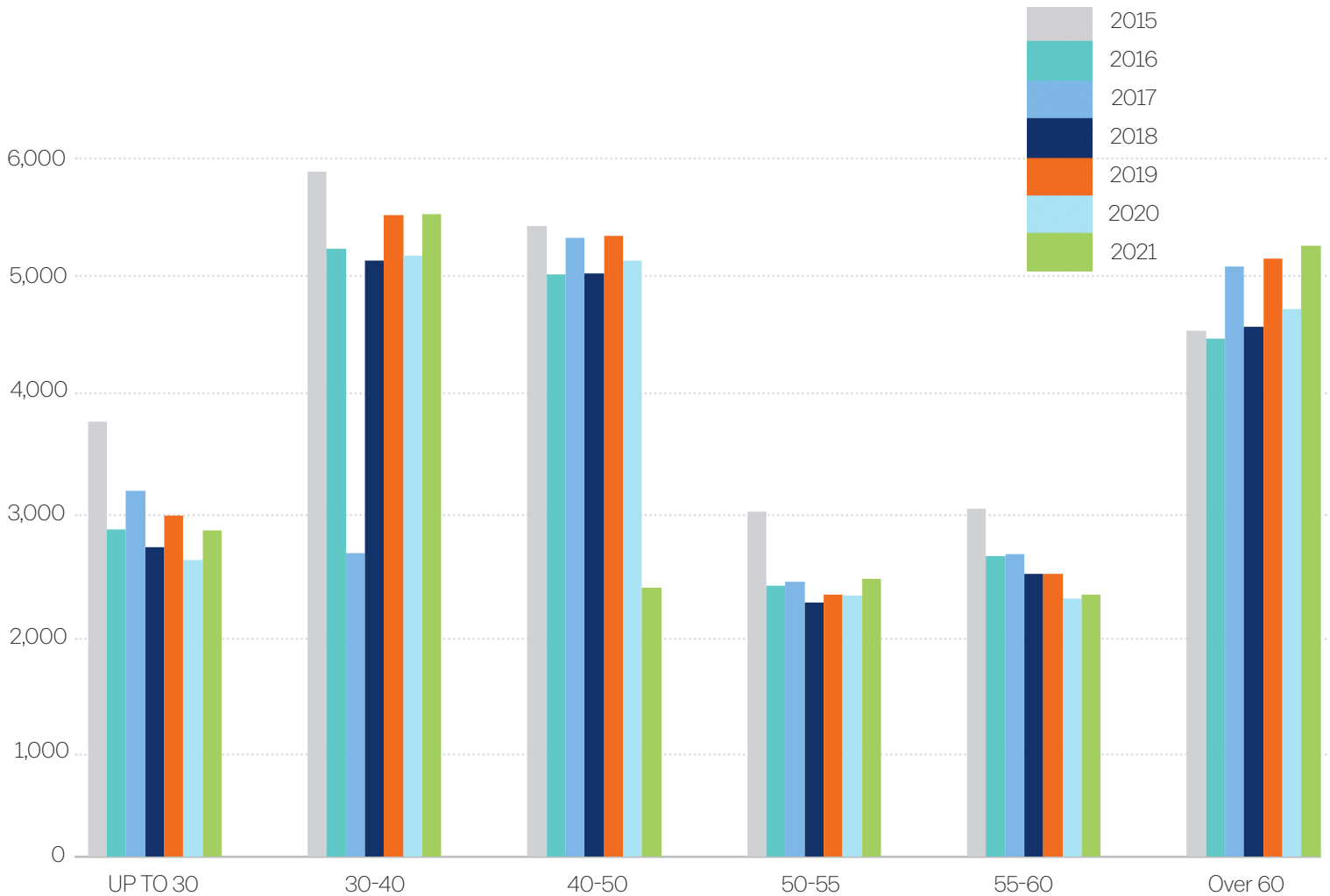
AGE HISTORY OVER TIME

RNs by age group in Missouri



AGE HISTORY OVER TIME

LPNs by age group in Missouri



DISCIPLINARY ACTIONS

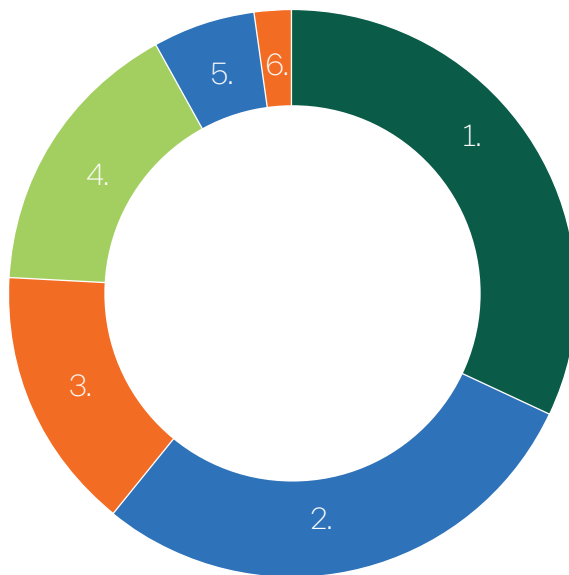
Complaints are received from many sources, including mandatory reporters (hospitals, ambulatory surgical centers, temporary nursing staffing agencies, nursing homes, nursing facilities as defined in Chapter 198, or any entity that employs or contracts with licensed health-care professionals to provide health care services to individuals) and others (employers, members of the public, etc.) All complaints that are filed against the license of a nurse are reviewed to determine what action should be taken by the Board. Following an investigation into the matter, the Board may either pursue disciplinary actions or non-disciplinary actions. The latter includes taking no action, issuing a letter of concern for the conduct, or allowing eligible licensees to participate in one of the two non-disciplinary programs the board offers – the Alternative Program or the Intervention Program. If the Board determines disciplinary action is appropriate, one of the following disciplinary actions may be pursued: censure, probation, suspension, and/or revocation. The Board may also accept a voluntary surrender of a license, which may or may not be deemed disciplinary action.

HEARINGS

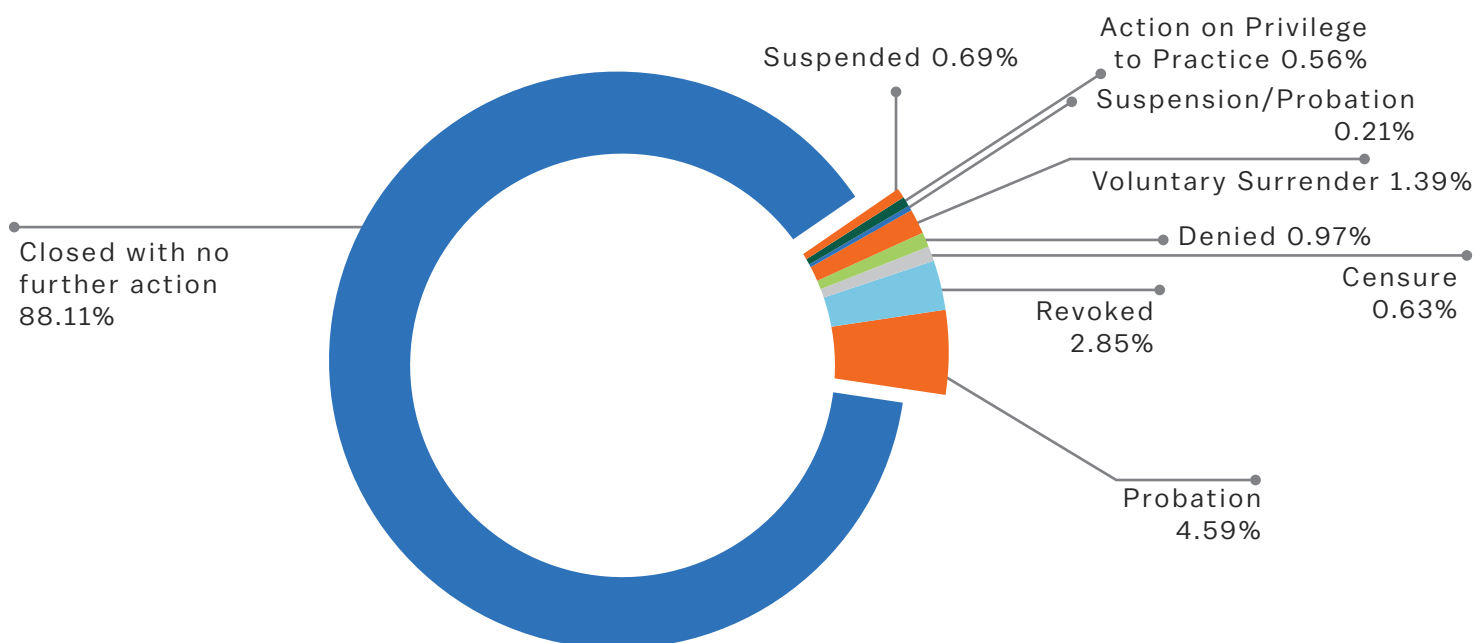
The Board has the authority to conduct four types of hearings: after the Administrative Hearing Commission (AHC) has determined there is cause for discipline; when the Board receives a certified copy of a sentence and judgment in a criminal proceeding, receives discipline from another state, or receives certified records finding the licensee has been judged incapacitated or disabled; probation violation, and Intervention or Alternative program violation. When the Board determines to pursue disciplinary action, a settlement agreement is generally offered. If the licensee does not agree with the settlement agreement and the licensee and Board cannot agree on settlement, the matter is filed with the AHC to determine if there is cause to discipline the license of the nurse. If the AHC determines there is cause for discipline, a disciplinary hearing before the Board is conducted to determine what, if any, disciplinary action should be taken. If the Board receives certified court records of a criminal finding of guilt or incapacitation or disability or evidence of discipline from another state, a disciplinary hearing is held by the Board to determine whether cause exists to discipline the license and if so, what, if any, discipline is appropriate. In this fiscal year, 64 disciplinary hearings were conducted. Once a licensee has been placed on discipline, they are required to abide by the terms of the disciplinary agreement or Board order. If they do not, the Board conducts a violation hearing to determine what, if any, additional disciplinary action should be taken. In this fiscal year, the Board conducted 39 violation hearings. If a licensee signs a consent agreement to enter into the Alternative program or Intervention program offered by the Board, they are required to abide by the terms set forth in the consent agreement. If they violate those terms and they deny any violations, the Board conducts a confidential hearing to determine if they have violated the agreement. In this fiscal year, the Board conducted one Alternative Program and one Intervention program violation hearing.

COMPLAINT CATEGORIES

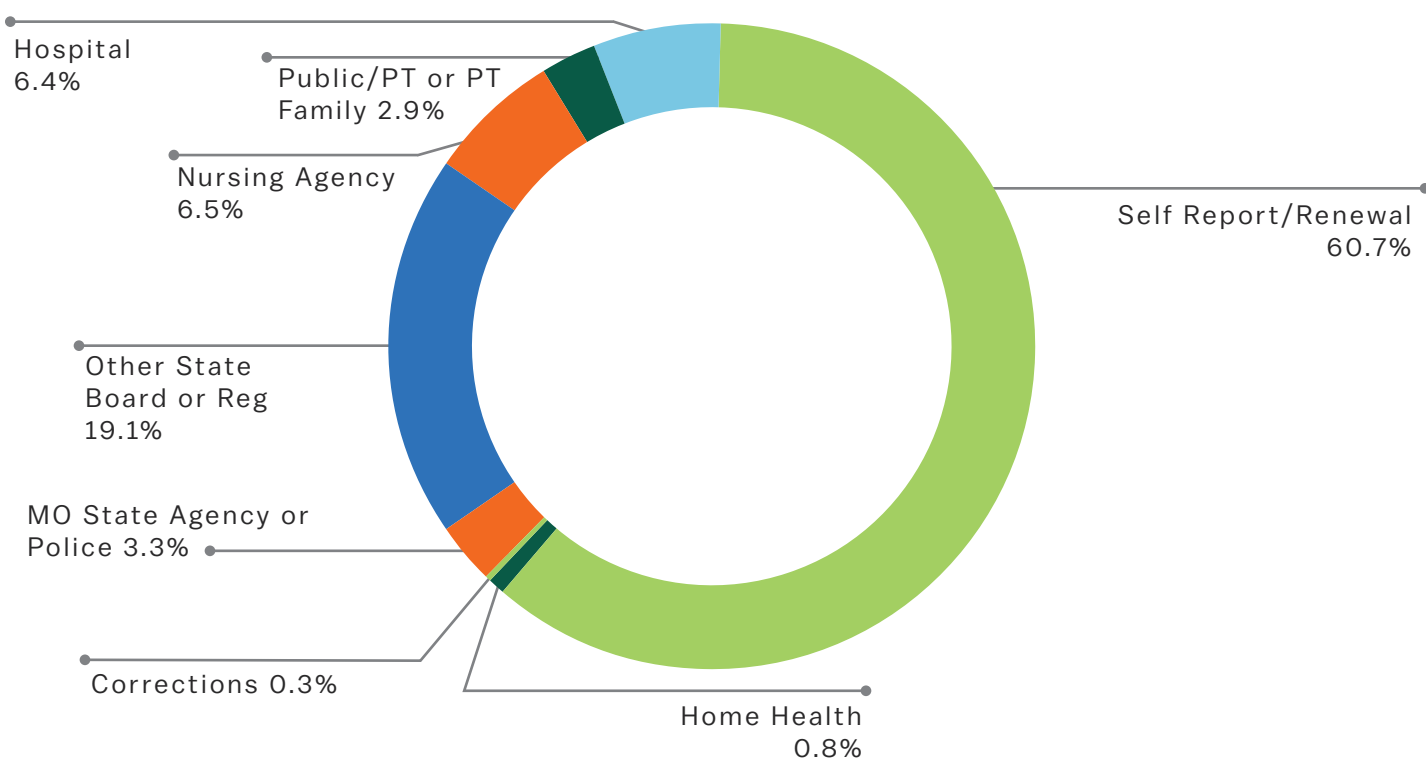
1. Criminal 32%
2. Alcohol/Drugs 29%
3. Discipline or EDL 15%
4. Practice 16%
5. Unlicensed Practice 6%
6. Fraud 2%
7. Lawful Presence (not reflected on chart as the percentage of cases is less than 1%)
8. Tax non-compliance (not reflected on chart as the percentage of cases is less than 1%)



FINAL ACTIONS



CLOSED COMPLAINTS BY SOURCE



FINANCIAL INFORMATION

The Board of Nursing operates solely on fees that are received from the licensees the Board regulates. The Board deposits all fees received in the state treasury and credits them to the State Board of Nursing. The Legislature then appropriates money from the fund to the Board of Nursing each year to pay all administrative costs and expenses of the Board.

Revenue & Expenses	
Beginning Fund Balance	\$7,587,250.32
Total Revenue Received	\$6,006,971.38
Total	\$13,594,221.70

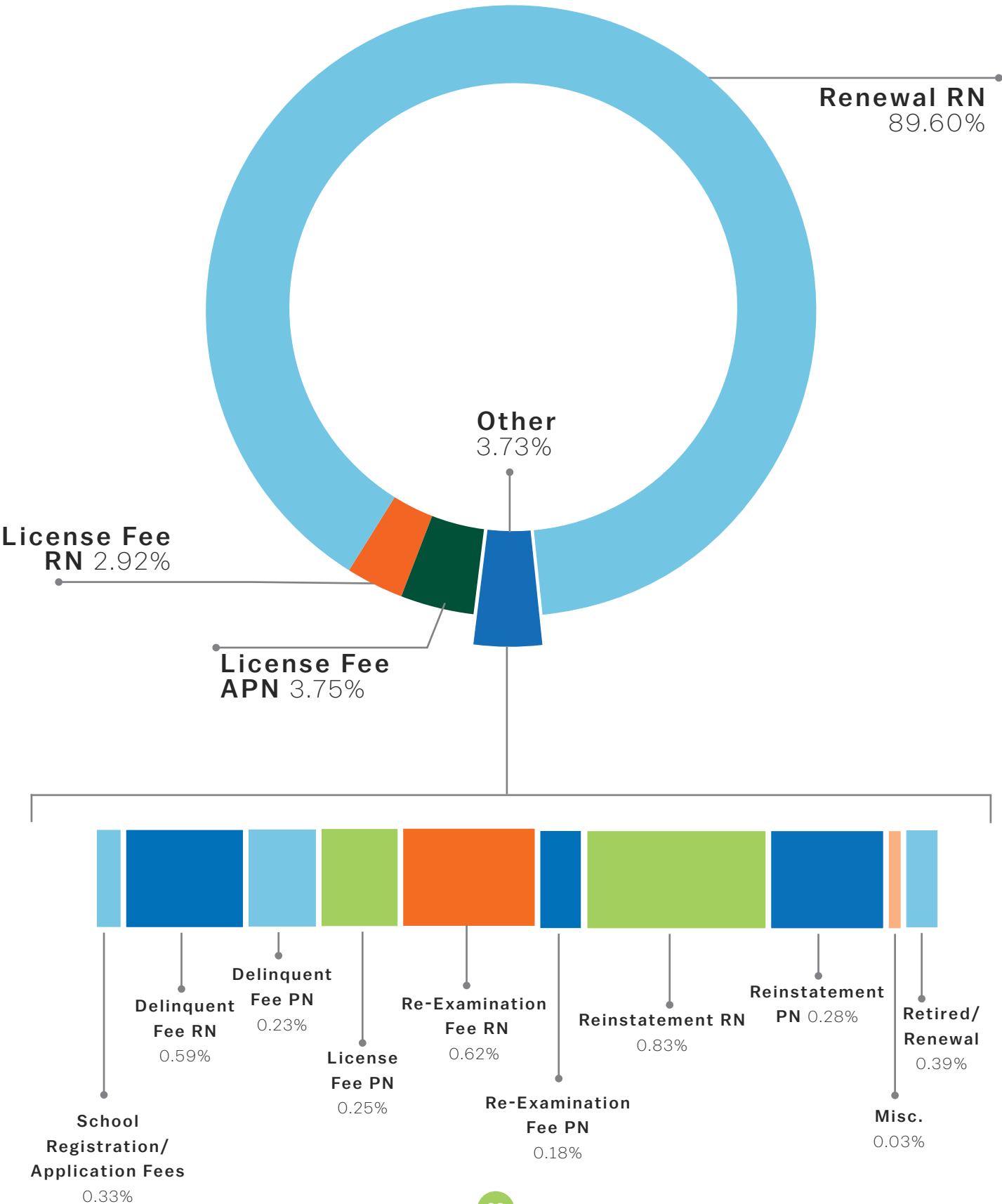
Actual Operating Expenses	
Amounts below represent actual amounts utilized including transfers	
Expenses & Equipment/Grants	\$386,288.87
Personal Services/Per Diem	\$1,241,373.87
Transfers (see below)	\$1,734,546.90
Nurse Education Incentive Grant	\$418,864.00
Total Operating Expenses	\$3,781,073.64
Ending Fund Balance	\$9,813,148.06

NURSING FUND TRANSFERS

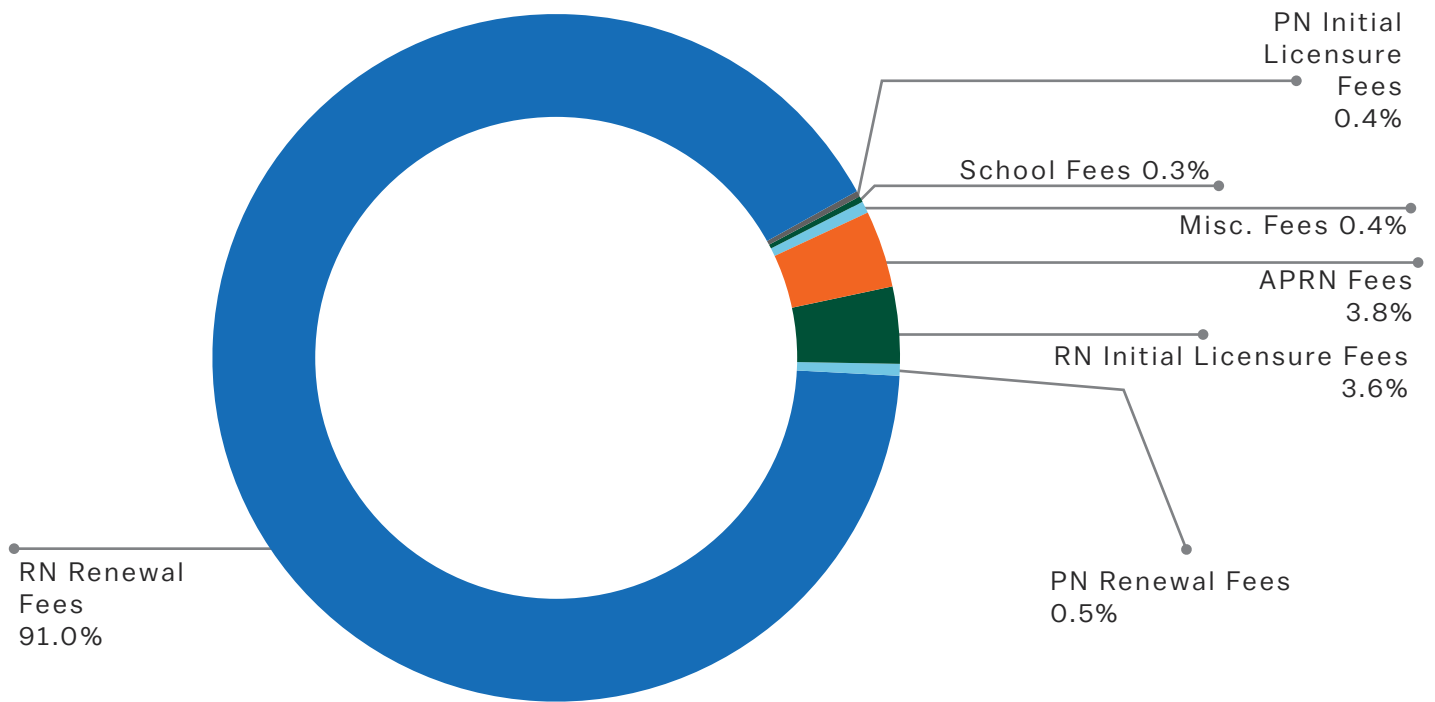
Transfers consist of monies that are transferred directly from the Board of Nursing fund to various funds and/or entities to pay for services and other operating costs that are not a part of the money that is appropriated to the Board for board specific expenses and equipment and personal services/per diem. These transfers occur each fiscal year but the amounts vary.

Nursing Fund Transfers	
Rent	\$46,412.70
Fringe Benefits	\$751,816.48
DCI	\$21,481.97
Refunds	\$531.75
Professional Registration	\$852,991.51
OA Cost Allocation	\$52,402.00
AG & AHC Transfers	\$8,653.62
Unemployment	\$256.87
Total Transfers	\$1,734,546.90

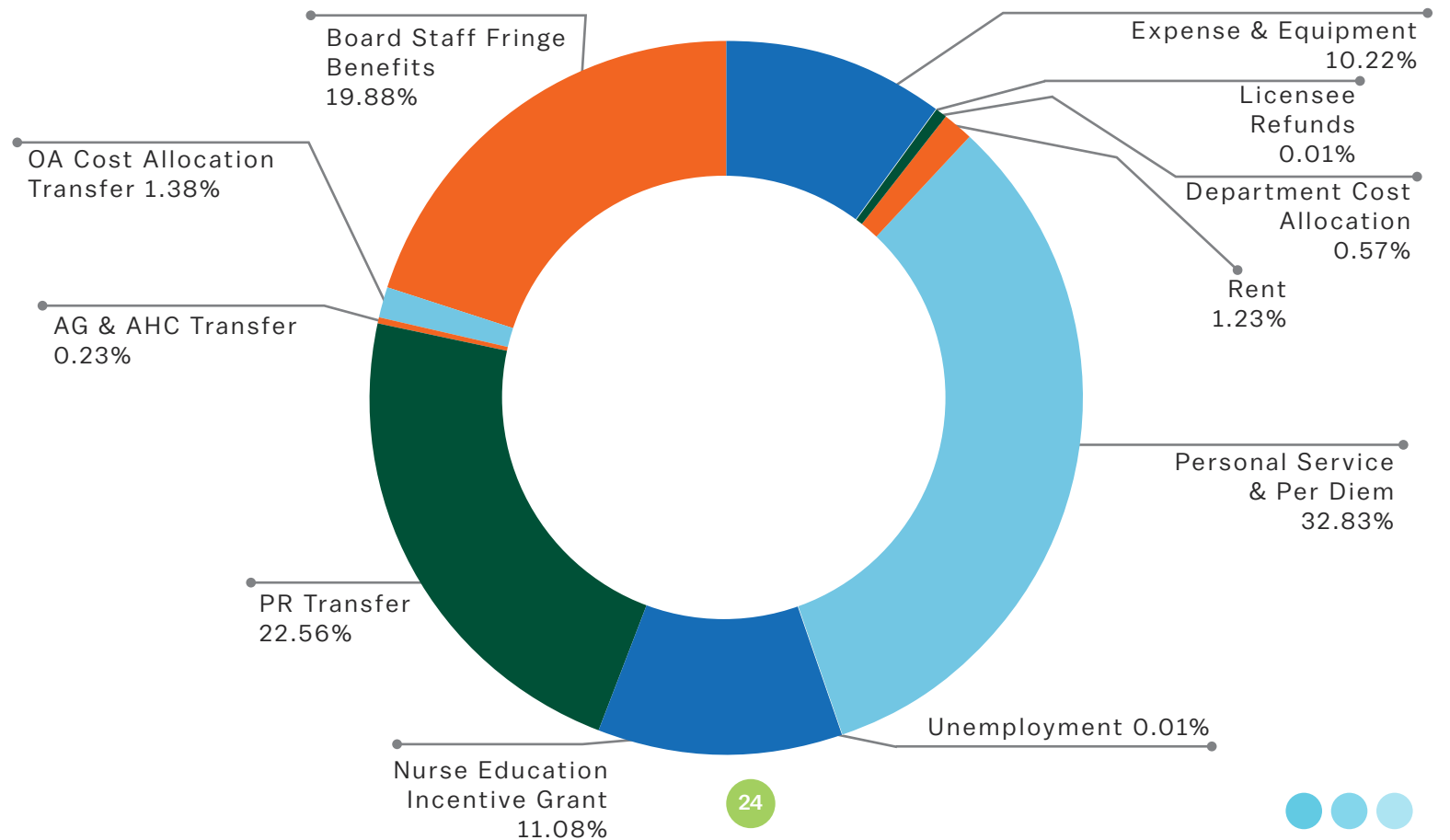
ACTUAL REVENUE



SOURCE OF FUNDS



USE OF FUNDS



BOARD OF NURSING



3605 Missouri Boulevard
P.O. Box 656
Jefferson City, MO 65102



573.751.0681 Telephone
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800.735.2966 TTY
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DCI

Missouri Department of Commerce & Insurance

CONNECT WITH DCI

